



ASSAM TEA EMPLOYEES PROVIDENT FUND ORGANIZATION

(Formerly known as The Assam Tea Plantations Provident Fund & Pension Fund Scheme & D.L.I Scheme)
"Nidhi Bhawan" Basistha, Lalmati, N.H. - 37, Guwahati - 781029

No. PF/Comp/NIQ/2025/.....

Dated Guwahati, the.....

58-60

25/09/2025

NOTICE INVITING QUOTATIONS (NIQ)

Sealed quotations are invited from reputed IT firms for Design, Development and Deployment of a Public Grievance Portal for ATEPFO.

1. Technology Requirement

- Application: **PHP 7 or higher**
- Database: **Oracle 19c**
- Server: **Linux (Apache)**
- Secure coding practices with full source code handover.

2. Scope of Work

- Web-based grievance registration, tracking and resolution workflow.
- Role-based access (citizen, officer, admin).
- MIS reports & dashboard.
- SMS/Email gateway integration.
- Deployment, training, documentation, and 1-year warranty support.

3. Eligibility

- Valid PAN & GST.
- Minimum 3 years' experience in web portal development.
- At least 2 similar projects completed (Govt./PSU preferred).

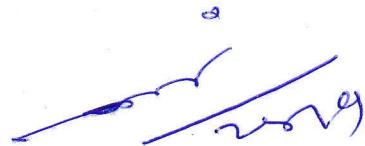
4. Submission of Quotations

- Superscribe: "**Quotation for Public Grievance Portal**".
- Mode of submission: Email to **saatepfo@gmail.com** or by sealed cover.
- Last date & time of submission: **on or before 10/10/2025 at 3:00 PM**

- Address (for sealed cover):
**Secretary-cum-P.F. Commissioner,
ATEPFO, Nidhi Bhawan, Basistha, Guwahati - 781029.**

5. General Terms

- ATEPFO reserves the right to accept or reject any or all quotations without assigning reasons.
- Incomplete or late quotations shall not be considered.



**Addl.-P.F. Commissioner
A.T.E.P.F. Organization**

58-60

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Memo No.: PF/Comp/NIQ/2025/..... Dated Guwahati, the.....

Copy to: 1. The Addl. P.F. Commissioner, Public Grievance Redressal Cell for information.
2. Notice Board.
✓ 3. Official Website (www.atppf.nic.in).

**Addl.-P.F. Commissioner
A.T.E.P.F. Organization**